

Welcome to Commonwealth Plastic Surgery:

Dr. Nimtz and his staff will assist you in making the most informed decision possible regarding your condition and treatment. We wish to answer your questions and to discuss your options. Our regular office hours are Monday through Friday, 9:00 a.m. to 5:00 p.m. at (859) 277-9435. After regular office hours, Dr. Nimtz may be reached at (859) 379-5474.

Patients are seen by appointment in order to best allocate the proper time for each individual. A sincere attempt is made to adhere to this schedule. If you are visiting this office for the first time, please arrive 15 minutes early for the appropriate registration. If you cannot keep a scheduled appointment, please notify our office as soon as possible. This courtesy makes it possible for another patient to be seen.

Please complete the information packet as thoroughly as possible and bring it with you to your appointment. Currently, fees for a cosmetic consultation are complimentary (\$100.00 value). If we are filing your visit and/or your procedure to insurance, we will collect your co-pay and any deductibles due. Payment for office visits will be due at the time of your appointment.

Cosmetic surgery is performed on an elective basis to improve appearance and is not covered by insurance. Fees for cosmetic surgery are paid two weeks prior to the scheduled surgery. Financing of cosmetic services is available. Additionally we accept cash, check, Visa, MasterCard, American Express, and Discover.

Reconstructive (insurance) cases can be billed to insurance companies with whom we participate following preauthorization and precertification. However, preauthorization is not a guarantee of coverage. As the patient, you are ultimately responsible for any charges related to your care.

Personal reasons may force you to cancel your surgery, which is understandable. However, after one surgery cancellation, we require prepayment of the surgeon's fee before your surgery can be rescheduled.

The professional staff of Commonwealth Plastic Surgery focus their attention on your needs as a patient and pledge the highest degree of privacy. Although we cannot assure secrecy, your condition will not be discussed with anyone, including your family, unless authorized by you. Please be prepared to give us a phone number where you can be reached during regular office hours.

We look forward to meeting you and answering your questions in person.

Thank you,

**Commonwealth Plastic Surgery**